

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Saturday, October 14, 2006
Event Type: wedding
Event Location: VFW Legion Dugout, Fort Atkinson
Event Staff: Dan Beard

Quality of Customer Service via Telephone: Good
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Good
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Good
Lighting Effects: Good
Equipment Appearance: Good
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Good
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

We're so glad we found someone with a good personality match and very supportive of our picky music tastes. The online planning and requests service was awesome! We got tons of compliments.

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

Your Name: Megan Dunn
Your Email: megandunn21 <at> hotmail.com

Your Phone Number(s):

608-228-3490 after 4 pm only please

This survey was submitted on Sunday, October 22, 2006.