

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Saturday, March 14, 2009
Event Type: Wedding
Event Location: Radisson Hotel Rockford
Event Staff: DJ Magic Staff

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

So many people told me the wedding was so fun, and that was due in large part to the wonderful entertainment! The emcee was fantastic and the music was great - everyone danced for a long time! The entire process from beginning to end was also fantastic, as I not only had the convenience of personal music selection via the internet, but I also had the pleasure of dealing with a friendly and personal staff. The entire event was wonderful.

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Survey Submitted on Saturday, March 28, 2009